

Bonnie Lewis Earns ACSR Designation



Bonnie
Lewis

Bonnie Lewis, a member of the business insurance team at Allen Insurance and Financial, recently achieved the designation of Accredited Customer Service Representative in Commercial Lines from the Independent Insurance Agents & Brokers of America.

The ACSR program is a nationally recognized designation that provides participants with a strong insurance foundation, customer service skills and the technical knowledge necessary to succeed in today's agency environment.

A 30-year insurance industry veteran, Lewis joined Allen in 2012. She works with businesses and individuals across the Mt. Desert Island region from the company's office on Main Street in Southwest Harbor.

Independent Insurance Agents & Brokers of America is the nation's oldest and largest national association of independent insurance agents & brokers with more than 300,000 members. Online: independentagent.com.

Martha Wentworth Tapped to Work with Maine Bureau of Insurance's Continuing Education Advisory Board

[Martha Wentworth](#), CIC, CRM, CPRM, business insurance producer in Allen's Waterville office, has been asked to work with the Maine Bureau of Insurance's Continuing Education Advisory Board, where she joins [Sally Miles](#), Operations Director at Allen, as part of the group shaping the professional development of insurance agents in Maine. To have two members of our team serve on this body is recognition of both their personal experience and skillsets, as well as the regard the agency is held in by peers, carriers, and regulators alike. Their contributions will undoubtedly make a significant impact, benefiting not only the committee but also all our insurance industry colleagues across Maine.

Leann Cailier and Joella Rossignol of Allen Insurance

and Financial Earn Safeco Insurance® Award of Distinction



Leann
Cailler,
ACSR, CPIA

[Leann Cailler](#) and [Joella Rossignol](#), personal insurance account executives with Allen Insurance and Financial, have earned the Safeco Insurance Award of Distinction for 2023.

This recognition is achieved only by a select group of agents across the country who sell Safeco Insurance. Winners represent a select group of the highest-performing Safeco agents in the country – less than 1% of producers nationwide win each year.



Joella
Rossignol,
CIC

The Safeco Award of Distinction honors outstanding agents who have developed a solid partnership with Safeco. Only 150 agents nationwide earn this award.

Cailler has been with Allen Insurance and Financial since 2007. She holds both the Accredited Customer Service representative (ACSR) and Certified Professional Insurance Agent (CPIA) designations. Cailler is based at Allen's Rockland location.

Rossignol has been with Allen since 1999. She holds the Certified Insurance Counselor (CIC) designation and is based at Allen's Belfast location.

Allen Insurance and Financial is a multi-year President's Award and Premier Partner agency, recognition given only to the best independent insurance agencies that sell Safeco. Safeco is a Liberty Mutual Insurance company.

Randi Morse Joins Allen Insurance and Financial



Randi
Morse

Randi Morse has joined Allen Insurance and Financial as an account manager in the company's benefits division.

Randi is a graduate of Everest University with a degree in accounting. Before joining Allen, with her first insurance job, she worked for a decade in the information technology field in accounting and administrative support.

She received her accident & health producer license in Maine shortly after her arrival at Allen and she is looking forward to supporting the agency's benefits clients with top-notch service for their accounts.

Outside of work, she volunteers with the American Legion, helping those veterans in need because her husband is a military veteran. She also enjoys spending time with family.

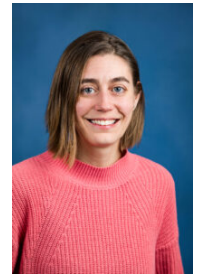
Mindy Maheu and Jennifer Coffin Earn Safeco Insurance® Award of Excellence for Superior Underwriting Skill



Mindy
Maheu

Mindy Maheu and Jennifer Coffin, personal insurance account executives with Allen Insurance and Financial, have been honored with the Safeco Insurance Award of Excellence, an honor recognizing superior underwriting skill.

This recognition is achieved only by a select group of agents across the country who sell Safeco Insurance. This is Maheu's fourth year and Coffin's third year earning this recognition.



Jen Coffin

“Excellence in underwriting means bringing exceptional customer service together with a deep understanding of the complexities of insurance coverage to create great outcomes for Allen customers,” said Scott Carlson, personal insurance division manager at Allen. “Mindy, Jen and the entire Allen personal insurance team do that daily by ensuring customers get the insurance coverage that works best for them. This recognition is well deserved and all of us at Allen are especially proud of the number of consecutive awards they have earned.”

Maheu holds the Certified Insurance Service Representative (CISR), and Certified Insurance Counselor (CIC) designations. She joined our company in 2002 and is based in Waterville. Coffin has been with Allen Insurance and Financial since 2004 and is based in Camden. She holds both the Accredited Customer

Service representative (ACSR) and Certified Personal Risk Manager (CPRM) designations.

The Safeco Award of Excellence recognizes outstanding agents who have developed a solid underwriting relationship with Safeco and whose agencies have qualified for the Safeco Insurance Premier Partner Award, the company's top recognition program. Fewer than 10 percent of agencies who sell Safeco have agents who receive this award.

Caitlin Harrington Joins Allen Financial



[Caitlin Harrington](#) of Appleton has joined Allen Insurance and Financial as a retirement plan coordinator, a newly-created position. She will be assisting Allen Financial advisors on client retirement savings plans.

Cait's career in finance and non-profit management in Midcoast Maine spans 20 years. She has a degree in accounting from the University of Maine and holds the Certified Professional

designation from the Society for Human Resource Management (SHRM-CP).

Patrick Chamberlin, CIC, Earns Property & Casualty Consultant's License



Patrick
Chamberlin, CIC

Patrick Chamberlin, CIC, a member of the business insurance team at Allen Insurance and Financial, is now a licensed property & casualty insurance consultant in Maine.

“This is an outstanding achievement by Patrick and it is a testament to his tenacious commitment to professional development,” said Dan Bookham, senior vice president for business development at Allen.

Bookham notes that the number of licensed insurance consultants in Maine is very limited, and Allen Insurance and Financial now has five: Patrick joins Anna Moorman, Dan Wyman, Sherree Craig and Lee Cabana, all of whom have their life & health consultant licenses.

“This new license for Patrick means we can now make additional services and support available to our property, liability, and workers compensation customers on a consultancy basis as well as in the traditional agency model,” said Bookham.

Chamberlin has been with Allen Insurance and Financial since 2019. He is active in the community as a Rotarian, a member of the Dupont Community Advisory Panel, both in Rockland. He also serves on the board of directors of the Pope Memorial Humane Society in Thomaston. Chamberlin’s full bio is on the Allen website at [AllenIF.com/PatrickChamberlin](https://www.AllenIF.com/PatrickChamberlin).

Welcoming Nichole Kindelan to Our Business Insurance Team

Nichole Kindelan, CIC, ACSR, CPIW, became an Allen employee-owner in August 2023.



Nichole Kindelan

A native of Caribou, Maine, Nichole is a graduate of Northern Maine Technical College.

With 25+ years of experience in our industry, Nichole's passion is building lasting relationships by working with businesses on their insurance needs so they can focus on running their business.

She says: "I love learning the background of businesses and their owners and why they love what they do so I can best work with them as their business needs grow and change. It is very important to make sure they have the right coverages in place to properly protect their business exposures through all stages."

Throughout her insurance career, Nichole has embraced the value of continuing education. Her professional designations include Certified Insurance Counselor (CIC), Accredited Customer Service Representative (ACSR), Certified Professional Insurance Woman (CPIW). This demonstrates her commitment to her insureds and staying properly educated.

Outside of work Nichole enjoys running, hiking, volunteering in her community and spending quality time with family and friends.

Proud to be a Best Place to Work in Maine



Allen Insurance and Financial has again been named one of the Best Places to Work in Maine. This is the company's 12th

consecutive year on this list.

“We are honored and grateful to be a Best Place to Work in Maine again this year,” said Michael Pierce, company president. “We participate in this program because it helps us learn from our employees. Their feedback is invaluable because it helps us identify where we excel, and, most importantly, where we can improve – for our employee-owners and, ultimately, for our customers.”

The Best Places to Work in Maine program was created by the Maine State Council of the Society for Human Resource Management, Best Companies Group, and Minneapolis-based BridgeTower Media, with the winners published by Mainebiz.

The program consists of two surveys. An employer survey accounts for 25 percent of the total evaluation while another survey measures the employee experience, and accounts for the remaining 75 percent. The combined scores determined the top companies and the final rankings, which will be announced in October.

The Best Places to Work in Maine list is made up of companies in three size categories: small (15-49 U.S. employees), medium (50-249 U.S. employees) and large (250+ U.S. employees). With its 95 employee-owners, Allen Insurance and Financial is in the medium size category.

Theresa Mitchell Earns ACSR

Designation



1

Theresa Mitchell, a business insurance account manager at Allen Insurance and Financial, recently achieved the designation of Accredited Customer Service Representative in Commercial Lines from The Institutes, an insurance education organization.

Mitchell joined Allen in 2016. She is based in our company's Southwest Harbor office.

ACSR courses help insurance professionals advance their skills, build knowledge and stay ahead of evolving trends so they can better serve their customers. Allen Insurance and Financial encourages all of the company's employee-owners to include continuing education as part of their professional development goals.